SGA Meeting—November 24 2014

Carla Alleyne opens the meeting

Doug Walters motions to open, Jacob Douylliez seconds

Jacob Douylliez prays.

President’s Report:
--Secretary position is now open, will be filled from within SGA
--Christmas Party, December 5th, Main Lounge—in planning stages
--Study Break on 4 nights in the Library Café, with free coffee and prayers from faculty/staff. We are looking for offices to sponsor

Vice Moderator’s Report:
--Nothing to report

Treasurer’s Report:
--Working on mid-Year chartering. Five potential new groups.

Minutes
--Ben Shaw moved to approve
--Doug Walters moves to second
--minutes approved

Student/Faculty liaison report:
--Students are welcome to volunteer for the prayer station along with Faculty/Staff
--Sponsorship from a number of offices is coming through
--Staff/faculty are volunteering for prayer station

Carla Alleyne introduces Bill French, head of IT

Jacob asks about the problem of Internet outages.

Bill responds: Problem began in August. IT was moving from Templeton to Library, bringing the North Wing of the Library online in September was complicated, part of the problem. Also new students arrive with wireless routers; this can screw up the internet and for whatever reason this year was especially bad. Finally, our ISP has had a series of frequent, annoying issues. Our former ISP was Verizon, where we had few problems but where solving a problem was difficult. At our new ISP there are more problems but they are easier to solve.

Sylvia Bull asks about color printing—has the system changed?

Bill French responds to question. Media Lab is not technically his purview—belongs to Library. The new printing system: color printing is possible from the library copiers; Card-Swipe has made it possible to print from your dorm room to any campus printing station. Card swipe stations are not perfect—unsatisfying device.
James Klotz—can we have steps for both Windows and IOs listed online?

Bill French: we have a terrible website that we’re working on. But yes, we can post something physically by printers

Zuline Wilkerson—has had a problem with computers being locked; can HelpDesk help?

Vinod Gnanaraj—IT Services Desk and Help Desk are different. But if you are locked out of a computer, try physically turning the computer off and on.

Jasmin Figueroa—Logging into computers has been an issue.

Bill French—Internal confusion in our office due to restructuring.

Jacob Douylliez: 1) People have trouble with web printing—time limit on the queue (24 hrs?) 2) some computers/printing is screwed up 3) has there been conversation about upgrading Stuart WiFi?

Bill French: 1) We can lengthen the queue—what is a normal time limit 2) 3) Yes! Wifi is being updated over Winter Break. We did not have Wifi in Stuart until a student required it. It has been a patchy job but it is scheduled to be fixed.

Carla Alleyne: Is dorm Wifi possible?

Bill French: Half-million to million-dollar problem. Just buy a router. This creates issues, but it’s the best we have.

Doug Walters: Problems hit beginning of Fall Semester, not Summer? Why?

Bill French: Weirdly compressed problems. Schedule is normally to have these over the summer.

James Klotz: Can we suggest routers to students?

Bill French: yes. It normally hasn’t been a problem, but this year was especially bad. IT now sells pre-formatted routers in the mailroom/store area

Bill French: Challenge is to close the feedback loop—student computer forum? How do we support student publishing/entrepreneurship? Can we find students who are interested? Idea we have money for: app development, idea can be paired with a programmer.

Carla Alleyne: Competition for app development?

Carla Alleyne moves to close meeting

Ben Shaw seconds motion

Motion approved. Meeting closed.